

# SCHOOL UNIFORM SHOPPING SUMMER 2021

## Your local branch is Norwich

67 Ber Street, Norwich, NRI 3AD

Tel: **01603 622355**

**31<sup>st</sup> May – 26<sup>th</sup> June:** Walk-in customers welcome.

Monday – Saturday 9.00am – 5.30pm

**28<sup>th</sup> June – 18<sup>th</sup> July:** Open for walk-in customers

Monday – Friday 9.00am– 3.30pm and then for pre-booked appointments only on Evenings and Weekends.

**19<sup>th</sup> July– 14<sup>th</sup> August:** Open for pre-booked appointments and Click&Collect only

**15<sup>th</sup> August onwards:** Walk-in customers welcome.

Please refer to our website for information on extended opening times.

### In-store Fitting

#### Appointments:

Following the success of our service last year, appointments will take the same format this summer. They are recommended for new starters (rather than online ordering) and will be bookable online. Pre-register now, if you don't already have an online account, and we'll send you an email in advance of booking opening.

**The recommended appointment window for your school is 26<sup>th</sup> July until 1<sup>st</sup> August.** Please, where possible, book during this window. This helps us to maximise school specific stock and reduce the time taken to serve you.

### Online Ordering:

Our website will continue to operate as normal. **Orders should be placed by Sunday 1<sup>st</sup> August , to ensure in stock items can be delivered for the start of the autumn term.**

If you choose our 'Click&Collect' service when ordering you can collect, even when our branches are open 'by appointment only'. However, we may need to ask you to queue to pick up your order, while we manage social distancing in our stores.

### Customer Services:

Want to talk to a member of our team? Our phone lines are open Monday – Saturday 9am–5.30pm. Your branch contact number is **01603 622355**

### Safe Shopping

We continue to follow government guidance to provide 'safe shopping' for our customers and staff. So, customers visiting us are kindly asked to wear a mask (over the age of 11), observe social distancing measures and sanitise their hands on entry to our branches. Where possible, payment by credit/debit card is preferred.

### 120 day returns policy

You can buy now and still be able to exchange unused garments 120 days later if your child has a sudden growth spurt before the start of school.

For more information  
about us visit  
[www.stevensons.co.uk](http://www.stevensons.co.uk)

# STEVENSONS

SCHOOL UNIFORM OUTFITTERS