Filtering & Monitoring

Schools are required to provide a safe environment to learn and work.

Filtering and Monitoring are both important parts of safeguarding pupils and staff from potentially harmful and inappropriate material online.

What you need to know!

All of our web traffic runs through a filtering system. It uses keywords, categories and lists to work out if a web page is appropriate for the user. It also filters in multiple languages.

Our filtering system is organised into user groups which governs the level of access individuals will have. For example, KS4 children have greater access to web content than KS1 children.

Did you know?

Under Keeping Children Safe In Education guidance for schools and colleges, all members of staff are required to understand our filtering and monitoring processes.

When an attempt to access a denied website is made, a block page is displayed advising of the reason for blocking, as well as the user and computer details. This is logged in our system.

For computers where the user type is not known, for example iPads and Chromebooks, a default is applied to manage access. If a page is blocked, a log-in box is presented where you can enter your school log-in details and you will be given access based on your user group.

If you receive the block page but think the site should be accessible, please take a screenshot and send it to the ICT Helpdesk for assessment.

No filtering system can be 100% effective.
Discovered inappropriate content that has slipped through the system?
Have you found a webpage which you think should be denied?
Please report it to the ICT Helpdesk so they can make the appropriate changes.

Web Monitoring

The web filtering system keeps a log of who accessed what website, when, from where and if the site was allowed or denied, for the past six months.
We have a number of daily reports that run and Designated Safeguarding Leads can receive a report to investigate any safeguarding concerns.

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